SENTINEL®

Observability as a Service

Significantly improve the digital experience of your users!

It is more important than ever to provide a high quality user experience for your organization's digital services. Unfortunately, IT support teams often struggle to gain visibility into any service strengths and weaknesses, making it difficult to figure out what areas require improvement. The diverse pathways of user access and delivery, including on premise, cloud, SaaS, and remote locations, only adds to this complexity and lack of insight.

Sentinel Technologies offers Observability as a Service capable of identifying service issues and poor user experiences, often before anyone is even aware they exist. It also has the ability to pool information from multiple sources into a single dashboard, so you can gain a complete picture of interactions across cloud providers, internet service providers, home and mobile networks, as well as your own IT enterprise networks.

Delivered Your Way

Sentinel's Observability as a Service can be deployed in one of three ways: entirely on your own, in collaboration with Sentinel, or handled entirely by Sentinel experts. For a limited time, Sentinel is offering a try & buy JumpStart to get you started!

If you currently have Cisco DNA Advantage or Premier, then ThousandEyes is already included as part of your subscription. Sentinel can help you set it up, so it aligns with your specific environment and investments.

Once you realize the value of Sentinel's Observability as a Service, you won't want to let it go. Our portfolio includes fully managed ThousandEyes with integration to Sentinel's own Enterprise Insights platform powered by Splunk and backed with case management through ServiceNow.

When combined with Sentinel's full-service NOC, Observability aaS adds deeper insights and alerting to ensure your IT systems are working at optimal levels so you can focus on other important tasks.

Sentinel's Observability aaS offering means someone is Always Watching and Always Responding to performance issues within your environment.

Sentinel JumpStart Promotion!

For a limited time, Sentinel will deploy ThousandEyes in your environment at no cost (a $4,500 value). Sentinel's JumpStart program includes a series of workshops to establish the optimal setup for your environment and the best proof of value (POV), along with the coordination of temporary licensing and service stand-up. Within weeks of the intial stand-up, an observations workshop will be scheduled to review the findings and determine next steps.

Benefits

Gain visibility end-to-end for user digital experiences:

- Enterprise networks
- SaaS applications
- Cloud IaaS
- Work from Home
- Work from Anywhere

End user experience monitoring

Cloud IaaS, Office 365, and most other major SaaS applications

Collaboration experience monitoring, including MS Teams, Cisco WebEx, and more

Web Application Performance

Internet Performance

WAN & LAN Performance

*SD-WAN integration

Intuitive dashboards with Monitoring and Alerting

*Available today with Cisco DNA SD-WAN (formerly Viptela)