



Master License Agreement

For use of FLARE TECHNOLOGY('MeghaAI') Software Programs

Use of the FLARE TECHNOLOGY LLC software programs (“Software”) is subject to the license contained herein and terms and conditions of this Master License Agreement (the “MLA”). Issuance of a purchase order to FLARE TECHNOLOGY LLC, or to one of its wholly-owned subsidiaries, or to one of its certified resellers for the purchase and license of Software automatically activates this license and grants to your organization (“Licensee”) the right to request activation key(s) for use on specific servers. This Agreement is effective immediately upon installation of the Licensed Property (the “Effective Date”).

1. License Subscriptions.

1.1 Grant of License. Subject to all of the terms and conditions of this Agreement, FLARE TECHNOLOGY LLC and its wholly-owned subsidiaries (“MeghaAI”) grant to Licensee a non-transferable, non-sublicensable, non-exclusive license during the applicable Term (as defined below) to use the object code form of the Software specified in the quote supplied either by MeghaAI or its certified reseller internally for operational use, and only in accordance with the technical specification documentation generally made available by MeghaAI to its licensees with regard to the Software (“Documentation”). The term “Software” will include any Documentation and any ordered Support and Maintenance releases of the same specific Software product provided to Licensee under this Agreement.

1.2 Term and Renewals. As noted on your quote, the Software is licensed under a subscription basis or is permanently licensed, as defined herein

(a) If the Software is ordered on a subscription basis (“Subscription”), the term of any Software Subscription will be the number of days noted on the quote commencing on your organization’s issuance of a purchase order (“Subscription Term”). Unless terminated earlier in accordance with section 4, each Software Subscription Term will automatically renew upon expiration of the initial Software Subscription Term for additional successive terms unless either party gives the other prior written notice of cancellation at least thirty (30) days prior to expiration of the then-current term. Unless otherwise specified on the quote, the license fee for any Software Subscription Term renewal will be based on the then-current Subscription rates.

(b) If the Software is ordered on a permanent license basis (“Permanent Software License”), the term will not expire except in accordance with section 4. Associated products such as support, user, and storage elections may be renewed at such time as the term of such election(s) expire.

1.3 Installation. Software may be installed on Licensee’s computers only by employees or by MeghaAI Professional Services as requested by Licensee.

1.4 License Restrictions. Licensee shall not (and shall not allow any third party to

(a) decompile, disassemble, or otherwise reverse engineer the Software or attempt to reconstruct or discover any source code, underlying ideas, algorithms, file formats or programming interfaces of the Software by any means whatsoever (except and only to the extent that applicable law prohibits or restricts reverse engineering restrictions, and then only with prior written notice to MeghaAI), (b) distribute, sell, sublicense, rent, lease or use the Software (or any portion thereof) for time sharing, hosting, service provider or like purposes, (c) remove any



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2. Ownership.

Notwithstanding anything to the contrary contained herein, except for the limited license rights expressly provided herein, MeghaAI will retain all rights, title and interest in and to the Software (including, without limitation, all patent, copyright, trademark, trade secret and other intellectual property rights) and all copies, modifications and derivative works thereof. Licensee acknowledges that it is obtaining only a limited license right to the Software and that irrespective of any use of the words “purchase”, “sale” or like terms hereunder no ownership rights are being conveyed to Licensee under this Agreement or otherwise.

3. Payment and Delivery.

3.1 Payment. All payments, either to MeghaAI or its certified reseller, are non-refundable (except as expressly set forth in this Agreement). Unless otherwise specified on the applicable quote, all license fees, support and Professional Services fees, if any, are due within thirty (30) days of date of invoice. Licensee shall be responsible for all taxes, withholdings, duties and levies arising from the order (excluding taxes based on the net income of MeghaAI). Any late payments shall be subject to a service charge equal to 1.5% per month of the amount due or the maximum amount allowed by law, whichever is less.

3.2 Delivery. All Software will be delivered by electronic means unless otherwise specified on the applicable quote.

4. Term of Agreement.

4.1 Term.

(a)(i) If Licensee ordered a Software Subscription License, this MLA expires on the day that the Term of the Software has expired. However, the restore functionality will continue indefinitely.

(ii) If a Permanent Software License was ordered, the license does not expire.

(iii) Support under either type of license are renewable periodically.

(b) Either party may terminate this Agreement if the other party (a) fails to cure any material breach of this Agreement within thirty (30) days after written notice of such breach, (b) ceases operation without a successor; or (c) seeks protection under any bankruptcy, receivership, trust deed, creditors arrangement, composition or comparable proceeding, or if any such proceeding is instituted against such party (and not dismissed within sixty (60) days thereafter). Termination is not an exclusive remedy and the exercise by either party of any remedy under this Agreement will be without prejudice to any other remedies it may have under this Agreement, by law, or otherwise.

4.2 Termination. Upon any expiration or termination of this Agreement, Licensee shall cease any and all use of any Software and destroy all copies thereof and so certify to MeghaAI in writing.

4.3 Survival. Sections 1.4 (License Restrictions), 2 (Ownership), 3 (Payment and Delivery), 4 (Term of Agreement), 5.2 (Disclaimer), 8 (Limitation of Remedies and Damages), 10 (Confidential Information), 11 (General), and Licensee’s right to Work Product and ownership of Licensee Content described in Section 7 shall survive any termination or expiration of this Agreement.



5. Limited Warranty and Disclaimer.

5.1 Limited Warranty. MeghaAI warrants that the Software will operate in substantial conformity with the Documentation. MeghaAI warrants good and adequate title to the Software and warrants against non-infringement of another's intellectual property. MeghaAI will make necessary corrections to fulfill the foregoing warranty. MeghaAI does not warrant that Licensee's use of the Software will be uninterrupted or error-free, will not result in data loss, or that any security mechanisms implemented by the Software will not have inherent limitations. Except for the indemnity obligations under the Agreement, Licensee's sole and exclusive remedy for any breach of this warranty shall be, in MeghaAI's sole discretion, to use commercially reasonable efforts to provide Licensee with an error-correction or work-around which corrects the reported nonconformity, to replace the non-conforming Software with conforming Software, or if MeghaAI determines such remedies to be impracticable within a reasonable period of time, to terminate the Software license and refund the fee paid for the non-conforming Software. MeghaAI shall have no obligation with respect to a warranty claim unless notified of such claim within the Warranty Period.

5.2 Exclusions. The above warranty shall not apply (a) if the Software is used with hardware or software not specified in the Documentation, (b) if any modifications are made to the Software by Licensee or any third party, (c) to defects in the Software due to accident, abuse or improper use by Licensee, or (d) to items provided on a no charge or evaluation basis.

5.3 If Licensee has licensed Software for use in conjunction with one or more public cloud storage services, such services will be provided by public cloud storage provider in accordance with its standard terms and conditions. MEGHAAI MAKES NO WARRANTY REGARDING SUCH SERVICES AND SUGGESTS THE USE OF ANY AVAILABLE CONTINUOUS DATA BACK UP SERVICES.

5.4 Disclaimer. THIS SECTION 5 CONTAINS A LIMITED WARRANTY AND EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 5 THE SOFTWARE AND ALL SERVICES ARE PROVIDED "AS IS". NEITHER MEGHAAI NOR ANY OF ITS SUPPLIERS MAKES ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. LICENSEE MAY HAVE OTHER STATUTORY RIGHTS. HOWEVER, TO THE FULL EXTENT PERMITTED BY LAW, THE DURATION OF STATUTORILY REQUIRED WARRANTIES, IF ANY, SHALL BE LIMITED TO THE LIMITED WARRANTY PERIOD.

6. Support.

If ordered pursuant to a quote provided by MeghaAI or its certified reseller, MeghaAI will provide the support services for the term identified in the quote ("Support").

7. Professional Services.

7.1 Professional Services. Professional Services may be ordered by Licensee pursuant to a quote describing the work to be performed, fees and any applicable milestones, dependencies and other technical specifications or related information. The parties acknowledge that the scope of the Professional Services provided hereunder consists solely of either or both of (a) assistance with Software installation, deployment, and usage or (b) development or delivery of additional related MeghaAI copyrighted software or code. MeghaAI shall retain all right, title and interest in and to any such work product, code or software and any derivative, enhancement or modification thereof created by MeghaAI (or its agents) ("Work Product").



7.2 Licensee Content. Licensee grants MeghaAI a limited right to use any Licensee materials provided to MeghaAI in connection with the Professional Services (the “Licensee Content”) solely for the purpose of performing the Professional Services for Licensee. Licensee owns and will retain ownership (including all intellectual property rights) in the Licensee Content.

8. Limitation of Remedies and Damages.

8.1 NEITHER PARTY SHALL BE LIABLE FOR ANY LOSS OF USE, LOST DATA, FAILURE OF SECURITY MECHANISMS, INTERRUPTION OF BUSINESS, OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE.

8.2 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, MEGHAAI’S AND ITS CERTIFIED RESELLER’S ENTIRE LIABILITY TO LICENSEE SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY LICENSEE UNDER THIS AGREEMENT.

8.3 THIS SECTION 8 SHALL NOT APPLY TO LICENSEE WITH RESPECT TO ANY CLAIM ARISING UNDER THE SECTIONS TITLED “GRANT OF LICENSE,” “LICENSE RESTRICTIONS” OR “CONFIDENTIAL INFORMATION.”

9. Indemnification.

(a) MeghaAI shall defend, indemnify and hold harmless Licensee from and against any claim of infringement of a patent, copyright, or trademark asserted against Licensee by a third party based upon Licensee’s use of the Software in accordance with the terms of this Agreement, provided that MeghaAI shall have received from Licensee (i) prompt written notice of such claim (but in any event notice in sufficient time for MeghaAI to respond without prejudice), (ii) the exclusive right to control and direct the investigation, defense, and settlement (if applicable) of such claim, and (iii) all reasonably necessary cooperation of Licensee.

(b) If Licensee’s use of any of the Software is, or in MeghaAI’s opinion is likely to be, enjoined due to the type of infringement specified above, or if required by settlement, MeghaAI may, in its sole discretion (i) substitute for the Software substantially functionally similar programs and documentation, (ii) procure for Licensee the right to continue using the Software, or if (i) and (ii) are commercially impracticable, (iii) terminate the Agreement and refund to Licensee the license fee.

(c) The foregoing indemnification obligation of MeghaAI shall not apply if the Software is modified by any person other than MeghaAI, but solely to the extent the alleged infringement is caused by such modification, if the Software is combined with other non-MeghaAI products or process not authorized by MeghaAI, but solely to the extent the alleged infringement is caused by such combination, to any unauthorized use of the Software, to any unsupported release of the Software, or to any open source software or other third-party code contained within the Software. THIS SECTION 9 SETS FORTH MEGHAAI’S AND ITS RESELLER’S SOLE LIABILITY AND LICENSEE’S SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY CLAIM OF INTELLECTUAL PROPERTY INFRINGEMENT.

10. Confidential Information.

Each party agrees that all code, inventions, know-how, business, technical and financial information it obtains (“Receiving Party”) from the disclosing party (“Disclosing Party”)



constitute the confidential property of the Disclosing Party (“Confidential Information”), provided that it is identified as confidential at the time of disclosure or should be reasonably known by the Receiving Party to be Confidential Information due to the nature of the information disclosed and the circumstances surrounding the disclosure. Any software, documentation or technical information provided by MeghaAI (or its agents), performance information relating to the Software, and the terms of this Agreement shall be deemed Confidential Information of MeghaAI without any marking or further designation. Except as expressly authorized herein, the Receiving Party will hold in confidence and not use or disclose any Confidential Information except as necessary to carry out the purpose of this MLA. The Receiving Party’s nondisclosure obligation shall not apply to information which the Receiving Party can document (a) was rightfully in its possession or known to it prior to receipt of the Confidential Information, (b) is or has become public knowledge through no fault of the Receiving Party, (c) is rightfully obtained by the Receiving Party from a third party without breach of any confidentiality obligation, (d) is independently developed by employees of the Receiving Party who had no access to such information, or (e) is required to be disclosed pursuant to a regulation, law or court order (but only to the minimum extent required to comply with such regulation or order and with advance notice to the Disclosing Party). The Receiving Party acknowledges that disclosure of Confidential Information would cause substantial harm for which damages alone would not be a sufficient remedy, and therefore that upon any such disclosure by the Receiving Party the Disclosing Party shall be entitled to appropriate equitable relief in addition to whatever other remedies it might have at law.

11. General.

11.1 Assignment. This Agreement will bind and inure to the benefit of each party’s permitted successors and assigns. Neither party shall assign this Agreement (or any part thereof) without the advance written consent of the other party, except that either party may assign this Agreement in connection with a merger, reorganization, acquisition or other transfer of all or substantially all of such party’s assets or voting securities. Any attempt to transfer or assign this Agreement except as expressly authorized under this section 11.1 is null and void.

11.2 Severability. If any provision of this Agreement shall be adjudged by any court of competent jurisdiction to be unenforceable or invalid, that provision shall be limited to the minimum extent necessary so that this Agreement shall otherwise remain in effect.

11.3 Governing Law; Jurisdiction and Venue. This Agreement shall be governed by the laws of the State of Colorado and the United States without regard to conflicts of laws provisions thereof, and without regard to the United Nations Convention on the International Sale of Goods. The jurisdiction and venue for actions related to the subject matter hereof shall be the Colorado state and United States federal courts located in Denver, Colorado, and both parties hereby submit to the personal jurisdiction of such courts.

11.4 Attorneys’ Fees and Costs. The prevailing party in any action to enforce this Agreement will be entitled to recover its attorneys’ fees and costs in connection with such action.

11.5 Amendments; Waivers. No supplement, modification, or amendment of this Agreement shall be binding, unless executed in writing by MeghaAI and an authorized representative of Licensee. No waiver will be implied from conduct or failure to enforce or exercise rights under this Agreement, nor will any waiver be effective unless in a writing signed by a duly authorized representative on behalf of the party claimed to have waived. No provision of any purchase order or other business form employed by Licensee will supersede the terms and conditions of this



Agreement, and any such document relating to this Agreement shall be for administrative purposes only and shall have no legal effect.

11.6 Entire Agreement. This Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements and communications relating to the subject matter of this Agreement.

11.7 Force Majeure. Neither party shall be liable to the other for any delay or failure to perform any obligation under this Agreement (except for a failure to pay fees) if the delay or failure is due to events which are beyond the reasonable control of such party, including but not limited to any strike, blockade, war, act of terrorism, riot, natural disaster, failure or diminishment of power or of telecommunications or data networks or services, or refusal of approval or a license by a government agency.

11.8 Export Compliance. Licensee acknowledges that the Software is subject to export restrictions by the United States government and import restrictions by certain foreign governments. Licensee shall not and shall not allow any third-party to remove or export from the United States or allow the export or re-export of any part of the Software or any direct product thereof (a) into (or to a national or resident of) any embargoed or terrorist-supporting country, (b) to anyone on the U.S. Commerce Department's Table of Denial Orders or U.S. Treasury Department's list of Specially Designated Nationals, (c) to any country to which such export or re-export is restricted or prohibited, or as to which the United States government or any agency thereof requires an export license or other governmental approval at the time of export or re-export without first obtaining such license or approval, or (d) otherwise in violation of any export or import restrictions, laws or regulations of any United States or foreign agency or authority. Licensee agrees to the foregoing and warrants that it is not located in, under the control of, or a national or resident of any such prohibited country or on any such prohibited party list. The Software is further restricted from being used for the design or development of nuclear, chemical, or biological weapons or missile technology, or for terrorist activity, without the prior permission of the United States government.

11.9 Third-Party Code. The Software may contain or be provided with components subject to the terms and conditions of third party "open source" software licenses ("Open Source Software"). Open Source Software may be identified in the Documentation, or MeghaAI will provide a list of the Open Source Software for a particular version of the Software to Licensee upon Licensee's written request. To the extent required by the license that accompanies the Open Source Software, the terms of such license will apply in lieu of the terms of this Agreement with respect to such Open Source Software, including, without limitation, any provisions governing access to source code, modification or reverse engineering.